

Everest 2020 Limited Quality Management System Document

Process Document Title:	QUALITY POLICY STATEMENT	
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Everest 2020 Limited is committed to customer satisfaction by attaining and maintaining the highest standards of products, service and workmanship. Consumer needs are a key driver of product and service innovation while our expertise, workmanship and attention to detail mean we deliver to the highest quality standards.

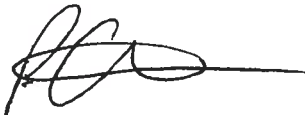
To achieve this, we operate a Quality Management System which complies with the requirements of BS EN ISO 9001:2015 and provides a framework for our objectives. The Quality Management System has the full support of the board of Directors who require the participation and co-operation of all our employees and associates. The policy is monitored and measured for effectiveness throughout the business and is a critical part of our Continuous Improvement plan.

Whilst sponsorship from the Directors and Senior Management Team provides a leadership framework, the key to successful quality improvements throughout the business is the knowledge, skill and commitment to improvement from every employee and associate. We actively promote their engagement, encourage participation and empower them to take responsibility for Everest's quality culture and performance.

Our internal Quality Management System includes mechanisms to identify improvements based on our customers' needs in addition to our own high standards and the applicable statutory and regulatory obligations we are required to meet.

This policy is regularly reviewed to ensure it is compatible with the strategic and operational direction of the Company.

It is available to relevant interested parties, upon reasonable request.



Paula Chambers
Chief Executive Officer

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